# Affirmative Action Plan for the Recruitment, Hiring, Advancement, and Retention of Persons with Disabilities

To capture agencies' affirmative action plan for persons with disabilities (PWD) and persons with targeted disabilities (PWTD), EEOC regulations (29 C.F.R. § 1614.203(e)) and MD-715 require agencies to describe how their affirmative action plan will improve the recruitment, hiring, advancement, and retention of applicants and employees with disabilities.

## Section I: Efforts to Reach Regulatory Goals

EEOC regulations (29 CFR §1614.203(d)(7)) require agencies to establish specific numerical goals for increasing the participation of persons with disabilities and persons with targeted disabilities in the federal government

1. Using the goal of 12% as the benchmark, does your agency have a trigger involving PWD by grade level cluster in the permanent workforce? If "yes", describe the trigger(s) in the text box.

a. Cluster GS-1 to GS-10 (PWD)

Answer No.

b. Cluster GS-11 to SES (PWD)

Answer Yes

The percentage of PWD in the GS-11 to SES cluster was 10.54% in Fy2022, which falls below the goal of 12%

\*For GS employees, please use two clusters: GS-1 to GS-10 and GS-11 to SES, as set forth in 29 C.F.R. § 1614.203(d)(7). For all other pay plans, please use the approximate grade clusters that are above or below GS-11 Step 1 in the Washington, DC metropolitan region.

2. Using the goal of 2% as the benchmark, does your agency have a trigger involving PWTD by grade level cluster in the permanent workforce? If "yes", describe the trigger(s) in the text box.

a. Cluster GS-1 to GS-10 (PWTD)

Answer No

b. Cluster GS-11 to SES (PWTD)

Answer Yes

The percentage of PWTD in the GS-11 to SES cluster was 1.81% in FY 2022, which falls below the goal of 2%

Grade Level Cluster(GS or Alternate Pay	Total	Reportable Disability		Targeted Disability	
Planb)	#	#	%	#	%
Numarical Goal		12	2%	2	%
Grades GS-1 to GS-10	28	6	21.43	1	3.57
Grades GS-11 to SES	497	52	10.46	7	1.41

3. Describe how the agency has communicated the numerical goals to the hiring managers and/or recruiters.

We have provided information to Senior Managers regarding the disability benchmarks during the state of the agency. We communicated the benchmarks to employees during the Disability Awareness month event and in the agency newsletter. Managers and supervisors take a complement of required courses when they become new supervisors, and the hiring goals related to disability are in reference material thereafter, and refresher courses are required.

# Section II: Model Disability Program

Pursuant to 29 C.F.R. § 1614.203(d)(1), agencies must ensure sufficient staff, training and resources to recruit and hire persons with disabilities and persons with targeted disabilities, administer the reasonable accommodation program and special emphasis program, and oversee any other disability hiring and advancement program the agency has in place.

# A. PLAN TO PROVIDE SUFFICIENT & COMPETENT STAFFING FOR THE DISABILITY PROGRAM

1. Has the agency designated sufficient qualified personnel to implement its disability program during the reporting period? If "no", describe the agency's plan to improve the staffing for the upcoming year.

Answer Yes

2. Identify all staff responsible for implementing the agency's disability employment program by the office, staff employment status, and responsible official.

D: 17: D	# of FTE	Responsible Official		
Disability Program Task	Full Time	Part Time	Collateral Duty	(Name, Title, Office Email)
Answering questions from the public about hiring authorities that take disability into account	1	0	1	Michelle Ewii HR Specialist mewii@cpsc.gov
Architectural Barriers Act Compliance	1	0	1	Mark Oemler Facilities Director moemler@cpsg.vo
Special Emphasis Program for PWD and PWTD	1	0	1	Natasha Hoyle EEO Specilaist nhoyle@cpsc.gov
Processing applications from PWD and PWTD	1	0	1	Michelle Ewii HR Specialist mewii@cpsc.gov
Processing reasonable accommodation requests from applicants and employees	1	0	1	Natahsa Hoyle EEO Specialist nhoyle@cpsc.gov
Section 508 Compliance	1	0	1	Tingling Kuo IT Specialist tkuo@cpsc.gov

3. Has the agency provided disability program staff with sufficient training to carry out their responsibilities during the reporting period? If "yes", describe the training that disability program staff have received. If "no", describe the training planned for the upcoming year.

Answer Yes

All staff receives annual training in their fields of specialty.

#### B. PLAN TO ENSURE SUFFICIENT FUNDING FOR THE DISABILITY PROGRAM

Has the agency provided sufficient funding and other resources to successfully implement the disability program during the reporting period? If "no", describe the agency's plan to ensure all aspects of the disability program have sufficient funding and other resources.

Answer Yes

# Section III: Program Deficiencies In The Disability Program

#### Section IV: Plan to Recruit and Hire Individuals with Disabilities

Pursuant to 29 C.F.R. §1614.203(d)(1)(i) and (ii), agencies must establish a plan to increase the recruitment and hiring of individuals with disabilities. The questions below are designed to identify outcomes of the agency's recruitment program plan for PWD and PWTD

#### A. PLAN TO IDENTIFY JOB APPLICATIONS WITH DISABILITIES

1. Describe the programs and resources the agency uses to identify job applicants with disabilities, including individuals with targeted disabilities.

The EEO office hosted reasonable accommodation training for managers to help them understand how they can use reasonable accommodations for employee and new hires with disabilities. The training also gave them information on the agency 12 and 2% goals. The EEO office also provided information to managers about the Workforce Recruitment Program (WRP). The EEO office recruited a Veterans Special Emphasis Program Manager to work with targeted groups of individuals eligible under disability hiring authorities. Additional resources that the Veteran SEPM used included: VA Vocational Centers and State Rehabilitation Centers.

2. Pursuant to 29 C.F.R. §1614.203(a)(3), describe the agency's use of hiring authorities that take disability into account (e.g., Schedule A) to recruit PWD and PWTD for positions in the permanent workforce

CPSC utilize Schedule A . CPSC also has a designated Selective Placement Program Coordinator (SPPC) to coordinate special placement.

3. When individuals apply for a position under a hiring authority that takes disability into account (e.g., Schedule A), explain how the agency (1) determines if the individual is eligible for appointment under such authority; and, (2) forwards the individual's application to the relevant hiring officials with an explanation of how and when the individual may be appointed.

Applicants who apply under Schedule A via USAJobs have eligibility determined via the same evaluation process as other candidates, but are placed on a separate certificate for hiring managers' consideration.

4. Has the agency provided training to all hiring managers on the use of hiring authorities that take disability into account (e.g., Schedule A)? If "yes", describe the type(s) of training and frequency. If "no", describe the agency's plan to provide this training.

Answer Yes

Managers and supervisors take a complement of required courses when they become new supervisors, and the hiring goals related to disability are in reference material thereafter in continuing courses for hiring and retaining for individuals with a disability.

#### B. PLAN TO ESTABLISH CONTACTS WITH DISABILITY EMPLOYMENT ORGANIZATIONS

Describe the agency's efforts to establish and maintain contacts with organizations that assist PWD, including PWTD, in securing and maintaining employment.

The Disability Program manager will continue to establish connection with Maryland Division of Rehabilitation Services (DORS). CPSC Veterans Special Emphasis Program Manager (SEPM) began outreach to establish recruitment relationships with various local veteran, including disable veterans, organizations in targeted recruitment efforts. The Veteran SEPM sends vacancy announcements to these established organizations. The DPM will establish connections with other organizations, to include America Job Centers, Centers for Independent Living, and Employment Network Service providers. The Special Emphasis Program Manager Manager has established a connection with Gallaudet University.

#### C. PROGRESSION TOWARDS GOALS (RECRUITMENT AND HIRING)

#### **Consumer Product Safety Commission**

1. Using the goals of 12% for PWD and 2% for PWTD as the benchmarks, do triggers exist for PWD and/or PWTD among the new hires in the permanent workforce? If "yes", please describe the triggers below.

a. New Hires for Permanent Workforce (PWD)

Answer Yes

b. New Hires for Permanent Workforce (PWTD)

Answer Yes

Among the new hires in the permanent workforce, triggers exist for PWD (11.11%) and PWTD (1.23%), both of which fall below the respective benchmark of 12% for PWD and 2% for PTWD.

		Reportable	Disability	Targeted Disability		
New Hires	Total	Permanent Workforce	Temporary Workforce	Permanent Workforce	Temporary Workforce	
	(#)	(%)	(%)	(%)	(%)	
% of Total Applicants						
% of Qualified Applicants						
% of New Hires						

2. Using the qualified applicant pool as the benchmark, do triggers exist for PWD and/or PWTD among the new hires for any of the mission- critical occupations (MCO)? If "yes", please describe the triggers below. Select "n/a" if the applicant data is not available for your agency, and describe your plan to provide the data in the text box.

a. New Hires for MCO (PWD)

Answer No

b. New Hires for MCO (PWTD)

Answer Yes

Among the Mission Critical applications for PWD, an average of 58.33% of the applicants with disabilities were deemed qualified, 1 employee was selected. Among the mission critical applications, an average 27.32% of the applicants with targeted disabilities were deemed qualified, and 1 was selected.

	Т-4-1	Reportable Disability	Targetable Disability
New Hires to Mission-Critical Occupations	Total	New Hires	New Hires
	(#)	(%)	(%)
Numerical Goal		12%	2%

3. Using the relevant applicant pool as the benchmark, do triggers exist for PWD and/or PWTD among the qualified internal applicants for any of the mission-critical occupations (MCO)? If "yes", please describe the triggers below. Select "n/a" if the applicant data is not available for your agency, and describe your plan to provide the data in the text box.

a. Qualified Applicants for MCO (PWD)

Answer Yes

b. Qualified Applicants for MCO (PWTD)

Answer Yes

There were no qualified employees with a disability or with a target disability employee eligible for internal promotions.

4. Using the qualified applicant pool as the benchmark, do triggers exist for PWD and/or PWTD among employees promoted to any of the mission- critical occupations (MCO)? If "yes", please describe the triggers below. Select "n/a" if the applicant data is not available for your agency, and describe your plan to provide the data in the text box.

a. Promotions for MCO (PWD)

Answer Yes

b. Promotions for MCO (PWTD)

Answer Yes

There were 2 employees with disabilities eligible for promotion none was promoted. There were no PWTD eligible for promotion.

# Section V: Plan to Ensure Advancement Opportunities for Employees with Disabilities

Pursuant to 29 C.F.R. §1614.203(d)(1)(iii), agencies are required to provide sufficient advancement opportunities for employees with disabilities. Such activities might include specialized training and mentoring programs, career development opportunities, awards programs, promotions, and similar programs that address advancement. In this section, agencies should identify, and provide data on programs designed to ensure advancement opportunities for employees with disabilities.

#### A. ADVANCEMENT PROGRAM PLAN

Describe the agency's plan to ensure PWD, including PWTD, have sufficient opportunities for advancement.

CPSC is committed to the philosophy that a strong federal workforce is an inclusive federal workforce – one that welcomes the skills and talents of all qualified individuals. All employees with disabilities have access to training, coaching programs, awards, promotions, and individual development plans. There are no specialized programs for employees with disabilities.

#### **B. CAREER DEVELOPMENT OPPORTUNITES**

1. Please describe the career development opportunities that the agency provides to its employees.

CPSC has a variety of programs to help advance career development. There are programs such as a coaching program, online and in person training opportunities, development of IDP plans with supervisors, communicating vacancies on the intranet, and creating and advertising career ladder positions. CPSC has a Management Development Program (MDP). The MDP will assist CPSC supervisors, managers, and executives in designing their own career development plan.

2. In the table below, please provide the data for career development opportunities that require competition and/or supervisory recommendation/ approval to participate.

Canana Davida marant	Total Participants		PWD		PWTD	
Career Development Opportunities	Applicants (#)	Selectees (#)	Applicants (%)	Selectees (%)	Applicants (%)	Selectees (%)
Internship Programs	na					
Training Programs	na					
Fellowship Programs	na					
Detail Programs	na					
Mentoring Programs	na					
Other Career Development Programs	na					
Coaching Programs						

3.	Do triggers exist for PWD among the applicants and/or selectees for any of the career development programs? (The
	appropriate benchmarks are the relevant applicant pool for the applicants and the applicant pool for selectees.) If "yes",
	describe the trigger(s) in the text box. Select "n/a" if the applicant data is not available for your agency, and describe your
	plan to provide the data in the text box.

a. Applicants (PWD)

Answer N/A

b. Selections (PWD)

Answer N/A

We will work with HR to see if we can obtain this data.

4. Do triggers exist for PWTD among the applicants and/or selectees for any of the career development programs? (The appropriate benchmarks are the relevant applicant pool for the applicants and the applicant pool for selectees.) If "yes", describe the trigger(s) in the text box. Select "n/a" if the applicant data is not available for your agency, and describe your plan to provide the data in the text box.

a. Applicants (PWTD)

Answer N/A

b. Selections (PWTD)

Answer N/A

We will work with HR to see if we can obtain this data.

#### C. AWARDS

1. Using the inclusion rate as the benchmark, does your agency have a trigger involving PWD and/or PWTD for any level of the time-off awards, bonuses, or other incentives? If "yes", please describe the trigger(s) in the text box.

a. Awards, Bonuses, & Incentives (PWD)

Answer No

b. Awards, Bonuses, & Incentives (PWTD)

Answer No

Time-Off Awards	Total (#)	Reportable Disability %	Without Reportable Disability %	Targeted Disability %	Without Targeted Disability %
Time-Off Awards 1 - 10 hours: Awards Given	4	1.72	0.46	0.00	2.00
Time-Off Awards 1 - 10 Hours: Total Hours	32	13.79	3.70	0.00	16.00
Time-Off Awards 1 - 10 Hours: Average Hours	8	13.79	1.85	0.00	16.00
Time-Off Awards 11 - 20 hours: Awards Given	0	0.00	0.00	0.00	0.00
Time-Off Awards 11 - 20 Hours: Total Hours	0	0.00	0.00	0.00	0.00
Time-Off Awards 11 - 20 Hours: Average Hours	0	0.00	0.00	0.00	0.00
Time-Off Awards 21 - 30 hours: Awards Given	1	0.00	0.23	0.00	0.00
Time-Off Awards 21 - 30 Hours: Total Hours	24	0.00	5.54	0.00	0.00
Time-Off Awards 21 - 30 Hours: Average Hours	24	0.00	5.54	0.00	0.00
Time-Off Awards 31 - 40 hours: Awards Given	27	5.17	5.31	25.00	2.00
Time-Off Awards 31 - 40 Hours: Total Hours	1061	179.31	211.78	912.50	62.00
Time-Off Awards 31 - 40 Hours: Average Hours	39	58.62	9.01	450.00	-4.00
Time-Off Awards 41 or more Hours: Awards Given	0	0.00	0.00	0.00	0.00
Time-Off Awards 41 or more Hours: Total Hours	0	0.00	0.00	0.00	0.00
Time-Off Awards 41 or more Hours: Average Hours	0	0.00	0.00	0.00	0.00

Cash Awards	Total (#)	Reportable Disability %	Without Reportable Disability %	Targeted Disability	Without Targeted Disability %
Cash Awards: \$501 - \$999: Awards Given	20	1.72	4.16	0.00	2.00
Cash Awards: \$501 - \$999: Total Amount	14720	1293.10	3087.76	0.00	1500.00
Cash Awards: \$501 - \$999: Average Amount	736	1293.10	171.36	0.00	1500.00
Cash Awards: \$1000 - \$1999: Awards Given	103	12.07	20.32	12.50	12.00
Cash Awards: \$1000 - \$1999: Total Amount	139264	19517.24	27030.25	20000.00	19440.00
Cash Awards: \$1000 - \$1999: Average Amount	1352	2787.93	307.16	20000.00	34.00
Cash Awards: \$2000 - \$2999: Awards Given	111	24.14	21.25	25.00	24.00
Cash Awards: \$2000 - \$2999: Total Amount	273999	61132.76	52267.90	63087.50	60820.00
Cash Awards: \$2000 - \$2999: Average Amount	2468	4365.52	568.13	31537.50	18.00
Cash Awards: \$3000 - \$3999: Awards Given	98	18.97	18.71	12.50	20.00
Cash Awards: \$3000 - \$3999: Total Amount	339660	66218.97	65084.53	42200.00	70062.00
Cash Awards: \$3000 - \$3999: Average Amount	3465	6018.97	803.46	42200.00	230.00
Cash Awards: \$4000 - \$4999: Awards Given	59	8.62	10.62	12.50	8.00
Cash Awards: \$4000 - \$4999: Total Amount	264986	39979.31	47558.66	59687.50	36826.00
Cash Awards: \$4000 - \$4999: Average Amount	4491	7994.83	1033.72	59687.50	-276.00
Cash Awards: \$5000 or more: Awards Given	124	20.69	24.71	12.50	22.00
Cash Awards: \$5000 or more: Total Amount	991959	164767.24	199621.94	106525.00	174086.00
Cash Awards: \$5000 or more: Average Amount	7999	13729.31	1865.59	106525.00	-1118.00

2. Using the inclusion rate as the benchmark, does your agency have a trigger involving PWD and/or PWTD for quality step increases or performance- based pay increases? If "yes", please describe the trigger(s) in the text box.

a. Pay Increases (PWD)

Answer No

b. Pay Increases (PWTD)

Answer No

		I I I I I I I I I I I I I I I I I I I	Without Reportable	Targeted Disability	Without Targeted
Other Awards	Total (#)	Disability %	Disability %	%	Disability %

3. If the agency has other types of employee recognition programs, are PWD and/or PWTD recognized disproportionately less than employees without disabilities? (The appropriate benchmark is the inclusion rate.) If "yes", describe the employee recognition program and relevant data in the text box.

a. Other Types of Recognition (PWD)

Answer No

b. Other Types of Recognition (PWTD)

Answer No

a. SES

#### **D. PROMOTIONS**

1. Does your agency have a trigger involving PWD among the qualified internal applicants and/or selectees for promotions to the senior grade levels? (The appropriate benchmarks are the relevant applicant pool for qualified internal applicants and the qualified applicant pool for selectees.) For non-GS pay plans, please use the approximate senior grade levels. If "yes", describe the trigger(s) in the text box. Select "n/a" if the applicant data is not available for your agency, and describe your plan to provide the data in the text box.

i. Qualified Internal Applicants (PWD)	Answer	Yes
ii. Internal Selections (PWD)	Answer	Yes
b. Grade GS-15		
i. Qualified Internal Applicants (PWD)	Answer	Yes
ii. Internal Selections (PWD)	Answer	Yes
c. Grade GS-14		
i. Qualified Internal Applicants (PWD)	Answer	Yes
ii. Internal Selections (PWD)	Answer	Yes

There were two (2) PWD who were qualified for Grade GS-13, none was selected internally for promotions.

i. Qualified Internal Applicants (PWD)

ii. Internal Selections (PWD)

2. Does your agency have a trigger involving PWTD among the qualified internal applicants and/or selectees for promotions to the senior grade levels? (The appropriate benchmarks are the relevant applicant pool for qualified internal applicants and the qualified applicant pool for selectees.) For non-GS pay plans, please use the approximate senior grade levels. If "yes", describe the trigger(s) in the text box. Select "n/a" if the applicant data is not available for your agency, and describe your plan to provide the data in the text box.

Answer

Answer

Answer Yes

Yes

Yes

a. SES

d. Grade GS-13

i. Qualified Internal Applicants (PWTD)	Answer	Yes
ii. Internal Selections (PWTD)	Answer	Yes
b. Grade GS-15		
i. Qualified Internal Applicants (PWTD)	Answer	Yes
ii. Internal Selections (PWTD)	Answer	Yes
c. Grade GS-14		
i. Qualified Internal Applicants (PWTD)	Answer	Yes

d. Grade GS-13

ii. Internal Selections (PWTD)

ii. Internal Selections (PWD)

ii. Internal Selections (PWD)

i. Qualified Internal Applicants (PWD)

i. Qualified Internal Applicants (PWD)

b. Managers

c. Supervisors

Answer

Answer

Answer

Answer

N/A

N/A

N/A

N/A

ii. Internal Selections (PWD)

Answer N/A

The EEO Director will meet with the HR office to find out if it is possible to capture this information.

- 6. Does your agency have a trigger involving PWTD among the qualified internal applicants and/or selectees for promotions to supervisory positions? (The appropriate benchmarks are the relevant applicant pool for qualified internal applicants and the qualified applicant pool for selectees.) If "yes", describe the trigger(s) in the text box. Select "n/a" if the applicant data is not available for your agency, and describe your plan to provide the data in the text box.
  - a. Executives

i. Qualified Internal Applicants (PWTD) Answer N/A

ii. Internal Selections (PWTD)

Answer N/A

b. Managers

i. Qualified Internal Applicants (PWTD)

Answer N/A

ii. Internal Selections (PWTD)

Answer N/A

c. Supervisors

i. Qualified Internal Applicants (PWTD)

Answer N/A

ii. Internal Selections (PWTD)

Answer N/A

The EEO Director will meet with the HR office to find out if it is possible to capture this information.

7. Using the qualified applicant pool as the benchmark, does your agency have a trigger involving PWD among the selectees for new hires to supervisory positions? If "yes", describe the trigger(s) in the text box. Select "n/a" if the applicant data is not available for your agency, and describe your plan to provide the data in the text box.

a. New Hires for Executives (PWD)

Answer N/A

b. New Hires for Managers (PWD)

Answer N/A

c. New Hires for Supervisors (PWD)

Answer N/A

The EEO Director will meet with the HR office to find out if it is possible to capture this information. The tables does not break the New Hires down into these categories.

8. Using the qualified applicant pool as the benchmark, does your agency have a trigger involving PWTD among the selectees for new hires to supervisory positions? If "yes", describe the trigger(s) in the text box. Select "n/a" if the applicant data is not available for your agency, and describe your plan to provide the data in the text box.

a. New Hires for Executives (PWTD)

Answer N/A

b. New Hires for Managers (PWTD)

Answer N/A

c. New Hires for Supervisors (PWTD)

Answer N/A

The EEO Director will meet with the HR office to find out if it is possible to capture this information. The tables does not break the New Hires down into these categories

# Section VI: Plan to Improve Retention of Persons with Disabilities

To be model employer for persons with disabilities, agencies must have policies and programs in place to retain employees with disabilities. In this section, agencies should: (1) analyze workforce separation data to identify barriers retaining employees with disabilities; (2) describe efforts to ensure accessibility of technology and facilities; and (3) provide information on the reasonable accommodation program and workplace assistance services.

#### A. VOLUNTARY AND INVOLUNTARY SEPARATIONS

1. In this reporting period, did the agency convert all eligible Schedule A employees with a disability into the competitive service after two years of satisfactory service (5 C.F.R. § 213.3102(u)(6)(i))? If "no", please explain why the agency did not convert all eligible Schedule A employees.

Answer No

There was one (1) new hire for Schedule A in FY22.

2. Using the inclusion rate as the benchmark, did the percentage of PWD among voluntary and involuntary separations exceed that of persons without disabilities? If "yes", describe the trigger below.

a. Voluntary Separations (PWD)

Answer No

b.Involuntary Separations (PWD)

Answer No

Seperations	Total #	Reportable Disabilities %	Without Reportable Disabilities %
Permanent Workforce: Reduction in Force	0	0.00	0.00
Permanent Workforce: Removal	1	1.72	0.00
Permanent Workforce: Resignation	14	3.45	2.40
Permanent Workforce: Retirement	14	1.72	2.61
Permanent Workforce: Other Separations	27	8.62	4.41
Permanent Workforce: Total Separations	56	15.52	9.42

3. Using the inclusion rate as the benchmark, did the percentage of PWTD among voluntary and involuntary separations exceed that of persons without targeted disabilities? If "yes", describe the trigger below.

a. Voluntary Separations (PWTD)

Answer No

b.Involuntary Separations (PWTD)

Answer No

Seperations	Total #	Targeted Disabilities %	Without Targeted Disabilities %
Permanent Workforce: Reduction in Force	0	0.00	0.00
Permanent Workforce: Removal	1	0.00	0.18
Permanent Workforce: Resignation	14	0.00	2.55
Permanent Workforce: Retirement	14	0.00	2.55
Permanent Workforce: Other Separations	27	12.50	4.74
Permanent Workforce: Total Separations	56	12.50	10.02

4. If a trigger exists involving the separation rate of PWD and/or PWTD, please explain why they left the agency using exit interview results and other data sources.

No trigger identified.

#### B. ACCESSIBILITY OF TECHNOLOGY AND FACILITIES

Pursuant to 29 CFR §1614.203(d)(4), federal agencies are required to inform applicants and employees of their rights under Section 508 of the Rehabilitation Act of 1973 (29 U.S.C. § 794(b), concerning the accessibility of agency technology, and the Architectural Barriers Act of 1968 (42 U.S.C. § 4151-4157), concerning the accessibility of agency facilities. In addition, agencies are required to inform individuals where to file complaints if other agencies are responsible for a violation.

1. Please provide the internet address on the agency's public website for its notice explaining employees' and applicants' rights under Section 508 of the Rehabilitation Act, including a description of how to file a complaint.

#### www.cpsc.gov

2. Please provide the internet address on the agency's public website for its notice explaining employees' and applicants' rights under the

Architectural Barriers Act, including a description of how to file a complaint.

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3. Describe any programs, policies, or practices that the agency has undertaken, or plans on undertaking over the next fiscal year, designed to improve accessibility of agency facilities and/or technology.

The Agency has improved the wheel chair accessibility in both locations by adding wheel chair door access.

#### C. REASONABLE ACCOMMODATION PROGRAM

Pursuant to 29 C.F.R. § 1614.203(d)(3), agencies must adopt, post on their public website, and make available to all job applicants and employees, reasonable accommodation procedures.

1. Please provide the average time frame for processing initial requests for reasonable accommodations during the reporting period. (Please do not include previously approved requests with repetitive accommodations, such as interpreting services.)

The average processing time for reasonable accommodation requests for FY 2022 was 21 days; as compared to the 30-day time frame in the reasonable accommodation procedures.

2. Describe the effectiveness of the policies, procedures, or practices to implement the agency's reasonable accommodation program. Some examples of an effective program include timely processing requests, timely providing approved accommodations, conducting training for managers and supervisors, and monitoring accommodation requests for trends.

The agency reasonable accommodation process has been very effective. Reasonable Accommodation training was provide to the entire workforce in FY22. The EEO keeps a record of all requests and reviews them regularly.

# D. PERSONAL ASSISTANCE SERVICES ALLOWING EMPLOYEES TO PARTICIPATE IN THE WORKPLACE

Pursuant to 29 CFR  $\S1614.203(d)(5)$ , federal agencies, as an aspect of affirmative action, are required to provide personal assistance services (PAS) to employees who need them because of a targeted disability, unless doing so would impose an undue hardship on the agency.

Describe the effectiveness of the policies, procedures, or practices to implement the PAS requirement. Some examples of an effective program include timely processing requests for PAS, timely providing approved services, conducting training for managers and supervisors, and monitoring PAS requests for trends.

We did not have any requests for PAS services in FY22.

## Section VII: EEO Complaint and Findings Data

#### A. EEO COMPLAINT DATA INVOLVING HARASSMENT

1. During the last fiscal year, did a higher percentage of PWD file a formal EEO complaint alleging harassment, as compared to the governmentwide average?

Answer No

2. During the last fiscal year, did any complaints alleging harassment based on disability status result in a finding of discrimination or a settlement agreement?

Answer No

3. If the agency had one or more findings of discrimination alleging harassment based on disability status during the last fiscal year, please describe the corrective measures taken by the agency.

#### B. EEO COMPLAINT DATA INVOLVING REASONABLE ACCOMMODATION

1. During the last fiscal year, did a higher percentage of PWD file a formal EEO complaint alleging failure to provide a reasonable

accommodation, as compared to the government-wide average?

Answer No

2. During the last fiscal year, did any complaints alleging failure to provide reasonable accommodation result in a finding of discrimination or a settlement agreement?

Answer No

3. If the agency had one or more findings of discrimination involving the failure to provide a reasonable accommodation during the last fiscal year, please describe the corrective measures taken by the agency.

### Section VIII: Identification and Removal of Barriers

Element D of MD-715 requires agencies to conduct a barrier analysis when a trigger suggests that a policy, procedure, or practice may be impeding the employment opportunities of a protected EEO group.

1. Has the agency identified any barriers (policies, procedures, and/or practices) that affect employment opportunities for PWD and/or PWTD?

Answer Yes

2. Has the agency established a plan to correct the barrier(s) involving PWD and/or PWTD?

Answer No

- 3. Identify each trigger and plan to remove the barrier(s), including the identified barrier(s), objective(s), responsible official(s), planned activities, and, where applicable, accomplishments
- 4. Please explain the factor(s) that prevented the agency from timely completing any of the planned activities.
- 5. For the planned activities that were completed, please describe the actual impact of those activities toward eliminating the barrier(s).

Plan to reach out to other organizations such as Centers for Independent Living and Employment Network Service providers.

6. If the planned activities did not correct the trigger(s) and/or barrier(s), please describe how the agency intends to improve the plan for the next fiscal year.

Activities are currently ongoing